RENTAL PROTECTION PLAN TERMS
ADDENDUM TO UNITED RENTALS GENERAL TERMS OF HIRE FOR EQUIPMENT

LAST UPDATE: 15 December 2026

The Rental Protection Plan (**RPP**) is an agreement between the Owner and the Customer to reduce the Customer's liability to the Owner in certain circumstances for loss, theft or damage to the Equipment (including Passenger Vehicles) to the RPP Limit. For the avoidance of doubt, the RPP applies only in relation to the Customer's liability to the Owner for loss, theft or damage to the Equipment. The RPP does not apply to the liability of the Customer in relation to claims by third parties.

Important: The RPP Limit described in clause 2.4 does not apply to the matters described in clauses 2.6 to 2.8 (tyre and tube damage caused by the Customer's fault, breach-related loss to the extent causally connected to the breach, and cleaning obligations).

For the avoidance of doubt, the RPP applies only in relation to the Customer's liability to the Owner for loss, theft or damage to the Equipment. The RPP does not apply to the liability of the Customer in relation to claims by third parties.

1. DEFINITIONS

Capitalised terms used in these RPP Terms have the same meaning as those used in the Terms, unless indicated otherwise.

Owner/United/we - means United Rentals Australia Pty Ltd ABN 38 069 244 417.
Customer/you - means the person or entity hiring the Equipment as named in the Hire Schedule.
Equipment - means any one or more of the items for hire listed in the Hire Schedule and any accessories attachments or other similar items delivered to Customer. This definition includes Passenger Vehicles.
RPP Fee - means the additional fee paid by the Customer to the Owner for the RPP, as set out in clause 2.2. For the avoidance of doubt, the RPP Fee is separate to the Fees payable under the Terms.
Hire Period - means the period of time specified in the Hire Schedule.
Hire Schedule - means the document provided by the Owner to the Customer which includes details of the Equipment hired, the Fees, the Hire Period, and other administrative details.
Passenger Vehicle – means utilities, pickup trucks, passenger vans, cargo vans, SUVs and automobiles with a GVM under 5,000 Kgs.
Rental Protection Plan (RPP) - has the meaning set out in clause 2.1 below.
RPP Limit – has the meaning set out in clause 2.4(a).
Terms - means the United General Terms of Hire for Equipment, as amended from time to time.

2. RENTAL PROTECTION PLAN (RPP)

2.1 The RPP Fee is not mandatory and may be declined if the Customer obtains insurance that covers the loss, theft or damage to the Equipment during the Hire Period for the full replacement value of the Equipment and complies with the insurance obligations in clause 12 of the Terms.

2.2 If the Customer does not obtain insurance that covers the loss, theft or damage to the Equipment, the Customer will pay the RPP Fee. For non-Passenger Vehicle rentals, the RPP Fee is calculated as 15%+GST of the hire charges set out in the Hire Schedule. For Passenger Vehicle rentals, the RPP Fee is calculated as 25%+GST of the hire charges set out in the Hire Schedule.

2.3 RPP is not insurance. RPP is available to Customers in connection with the hire of Equipment and can only be taken simultaneously with the hire.

2.4 Subject to clauses 2.6 to 2.8, where the Customer pays the RPP Fee, and subject to clauses 2.6-2.8 below, the Customer's liability to the Owner for loss, theft or damage to the Equipment (including Passenger Vehicles) during the Hire Period is limited to the lesser of the following amounts:

(a) The Customer will pay the Owner the RPP Limit, being the lesser of the following amounts:
   1. $500 + GST per individual item of Equipment (or the actual cost of repair or replacement if that cost is less than $500 + GST). Each separate component of the Equipment counts as an individual item; or
   2. Where repair of the Equipment is possible: 10% + GST of the cost of repairing the Equipment; or
   3. Where the Equipment is lost, stolen or damaged beyond repair: 10% + GST of the new replacement cost of the Equipment.

(b) The Customer, in turn, must submit to the Owner:
   1. a written police report of the loss, theft or damage to the Equipment (unless the Owner provides written confirmation that such report is not required); and
   2. any other written or photographic evidence requested by the Owner (which may include sworn statements and statutory declarations),

   within 5 business days of the event giving rise to the loss, theft or damage, unless the Customer cannot reasonably submit the evidence required under this clause 2.4(b) within the specified timeframe and the Customer provides the evidence within a reasonable further period (for the avoidance of doubt, this procedure is necessary to enable the Owner to promptly investigate incidents and mitigate further losses).

2.5 Even if the Customer pays the RPP Fee, the Customer is liable for loss or damage to tyres and tubes forming part of the Equipment, to the extent that such loss or damage is caused by the Customer's negligence, willful act, or unreasonable use of the Equipment. Such loss or damage is subject to the Terms.

2.6 Even if the Customer pays the RPP Fee, the Customer is liable for loss, theft or damage to the Equipment to the extent that such loss, theft or damage is caused or contributed to by the Customer's willful misconduct, gross negligence or breach of clauses 7.1, 7.2(a)-(b), 7.4 and 7.8(a)) of the Terms.

2.7 The RPP Fee does not apply to the Customer's obligation to return the Equipment in a clean condition under the Terms.